

RTS News - March 2005

Attachment RTB #025-05

A digest of information about the Registration and Title System, published for county tax offices

POSSP Update

Angelina Pilot Complete

Point of Sale Sticker Printing (POSSP) continues to be implemented.

Piloting for the DTA element in Angelina County is now complete. Other DTA-only counties were implemented the week of March 14.

Only 32 counties await implementation. Williamson County will begin piloting all elements of POSSP by mid-March. Statewide implementation is targeted for the week of April 25.

RSPS equipment will arrive March 18 except for the wireless print servers, which will arrive March 22 in the 32 remaining counties. Regions will begin training these counties during the week of March 22.

Equipment Replacement

The equipment replacement project will be implemented from mid-July through October.

Monitor features include the following:

- Flat panel (testing models HP L1755 and View Sonic VP171s)
- 17-inch viewable image
- swivel base
- comparable in height to current monitor.

Printer features include:

- Model HP 2430tn
- Up to 35 pages per minute, first page in less than 10 seconds
- 100 sheets in tray 1
- 250 sheets in tray 2
- 500 sheets in tray 3
- Dimensions are 16.7 x 15.7 x 15.7 inches (width x depth x height).

Recent Production Issues

Counties recently experienced statewide system slowdowns on three consecutive Fridays. VTR has made this issue a high priority and is working closely with TxDOT's Information Systems Division as they analyze and remedy the problems.

Unfortunately, VTR has had a slight disadvantage in its ability to quickly notify counties of problems. While statewide broadcast messaging capability is a feature of the current RTS operating system, it currently has limitations on its use. VTR is working with the vendor to ensure full messaging capability in the near future. Once available, VTR can notify counties and regional offices of system problems quickly. While the RTS Help Desk is always available to assist you at their tollfree number, 877-933-2020, advance notification of problems will save you the time of a phone call. TxDOT regrets the recent inconvenience and appreciates the patience and understanding of the counties.

Thank you, Sandra Doyle!

VTR extends its appreciation to Sandra Doyle for her diligence as the interim RTS Help Desk Manager for the last 9 months. Her efforts helped to ensure continued first-rate service during this time.

IVTRS Update

Hartley, Hutchinson, Gonzales, Karnes, Colorado and Deaf Smith Counties recently came on board with IVTRS, which now has 102 participating counties. February Internet renewals totaled 53,262, a 21 percent increase from the previous month.